

# Connect Virginia

Advancing Virginia's Health Care

## Streamline Portal User Guide

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## **ConnectVirginia Streamline Portal**

### **Who should use this Guide?**

This guide is written for ConnectVirginia ® STREAMLINE users who will access information from multiple sources using a single connected health portal.

### **What is ConnectVirginia?**

ConnectVirginia HIE, Inc. is the Statewide Health Information Exchange (HIE) for the Commonwealth of Virginia. It provides a safe, confidential, electronic system to support the exchange of patient medical records among healthcare providers, both here in Virginia and beyond. ConnectVirginia HIE, Inc., a Virginia-based not-for-profit company, is led by a Board of Directors of health care professionals and executives from across the Commonwealth. ConnectVirginia utilizes secure, electronic, internet-based technology to allow medical information to be exchanged by participating health care providers. As a result, providers will have more complete medical information to provide higher quality of care for patients and will be able to more easily coordinate treatment with other health care providers

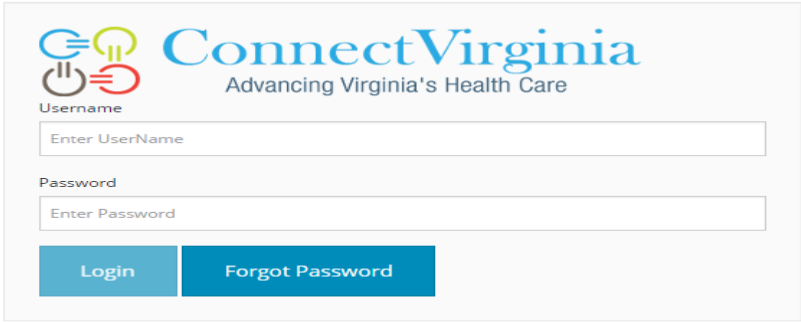
### **ConnectVirginia® URL:**

<https://streamline.connectvirginia.org>

### **Supported Browsers:**

- Internet Explorer 9, 10, 11
- Firefox
- Google Chrome

## Login Instructions



The image shows the Connect Virginia login interface. At the top left is the logo, which consists of a stylized 'C' and 'V' with a person icon. To the right of the logo is the text 'Connect Virginia' in a large blue font, with the tagline 'Advancing Virginia's Health Care' underneath. Below the logo and tagline are two input fields: 'Username' with a placeholder 'Enter UserName' and 'Password' with a placeholder 'Enter Password'. At the bottom of the form are two buttons: 'Login' and 'Forgot Password'.

URL Direct Login: <https://streamline.connectvirginia.org>

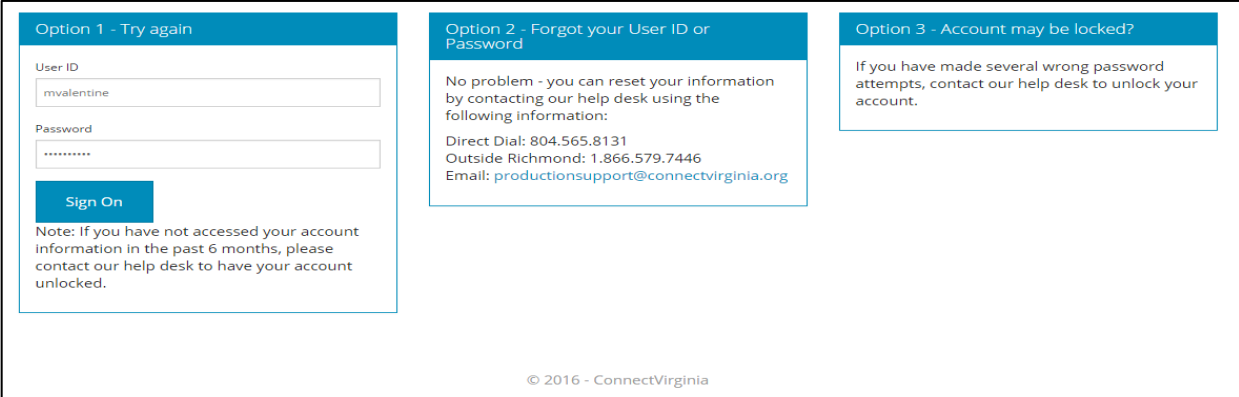
The user will be prompted to change password upon initially login.

Password requirements:

- Passwords must contain at least 8 characters
- Password must contain three (3) of the following four (4):
  - Lower case characters (e.g., a-z)
  - Upper case characters (e.g., A-Z)
  - Numbers-digits (e.g. 0-9)
- Special characters: (!@#\$%^&\*()\_+|~-=\`{ }[]: ";' < > ? , . /) Password History:
  - Cannot use the current password as the new password.
  - User will be prompted to change their password every 180 days.

Upon initial login the user will need to accept the “End User License Agreement” by reading and clicking accept.

**\*\*Note:** Under HIPAA, a user is not allowed to access their patient information. They are permitted to follow-up with their provider of care directly to request the information as a patient. Please see the online end user agreement for reference or check with the userpractice administrator if the user has questions.








This section contains three panels. The first panel, 'Option 1 - Try again', has a 'User ID' field with 'mvalentine' and a 'Password' field with '\*\*\*\*\*'. Below these is a 'Sign On' button and a note: 'Note: If you have not accessed your account information in the past 6 months, please contact our help desk to have your account unlocked.' The second panel, 'Option 2 - Forgot your User ID or Password', contains the text: 'No problem - you can reset your information by contacting our help desk using the following information: Direct Dial: 804.565.8131 Outside Richmond: 1.866.579.7446 Email: [productionsupport@connectvirginia.org](mailto:productionsupport@connectvirginia.org)' The third panel, 'Option 3 - Account may be locked?', contains the text: 'If you have made several wrong password attempts, contact our help desk to unlock your account.' At the bottom center is the copyright notice: '© 2016 - ConnectVirginia'.

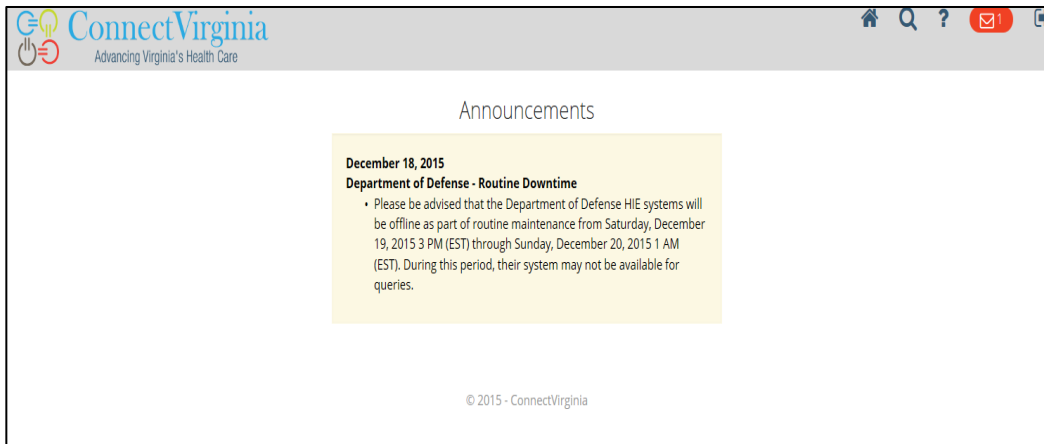
## Navigation Tool Bar

- The Navigation Toolbar displays the ConnectVirginia Logo and the five icons. The user can hover over the icon for the description.



- The Home icon  will route the user to the Home page.
- The Patient Search icon  will route the user to the Patient Search page.
- The Help icon  will route the user to the Help page.
- The Announcement icon  will route the user to the Announcements page.
- The Logout icon  will log the user out of the ConnectVirginia Portal.

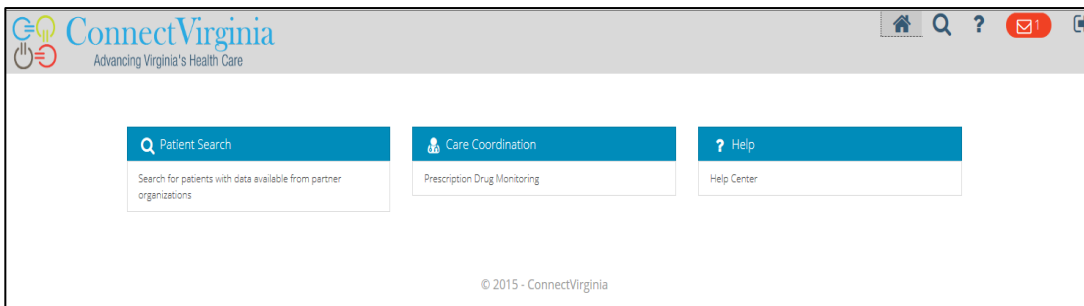
## Announcements



- The Announcements page will be used to communicate system information to the user community. Look for the red icon on the top navigation bar and select it to read the latest information. The icon number indicates the number of announcements.

**\*If there are no announcements the icon will not display in the top navigation bar.**

## Home Page



- The Home page will have a menu for Patient Search, Care Coordination and Help.
- Select the link from the menu to be routed to that page.

## Patient Search

The screenshot shows the ConnectVirginia Patient Search interface. The header includes the ConnectVirginia logo and the tagline 'Advancing Virginia's Health Care'. The search form is organized into several sections:

- Name Fields:** Three text input fields for 'First Name', 'Middle Name', and 'Last Name', each with a placeholder 'Enter [Field Name]'.
- Date of Birth:** A date input field with a placeholder 'Date of Birth' and a format '---/---/---'.
- Social Security Number:** A text input field with a placeholder 'Social Security Number' and a format '-----------
- Gender:** Three radio button options: 'Male', 'Female', and 'Undifferentiated'.
- Select Participants:** A section with the title 'Select Participants' and two links: 'Select All' and 'Clear All'. Below are three radio button options: 'Bon Secours VA', 'Dept of Defense', and 'Veterans Affairs'.
- Date Range:** Two date input fields with a 'to' label between them. The first field has a placeholder '06-16-2014' and the second has '06-16-2016'.
- Self Declare:** A dropdown menu with the placeholder '--Choose Relationship to Patient--'.
- Purpose of Use:** A dropdown menu with the placeholder '--Choose Purpose of Use--'.
- Buttons:** Two buttons at the bottom right: 'Reset' (orange) and 'Search' (blue).

There are 8 mandatory fields in **Patient Search** when querying for a patient record:

- First Name
- Last Name
- Date of Birth
- Gender
- Participant (at least one Participant is required to perform a Search)
- Date Range (default is set for 2 years but can be changed to the user preference)
- Self Declare
- Purpose of Use
- If the SSN is not known, the field should be left blank while understanding the patient may not be found in a partner system.
- To increase the likelihood of a successful patient match, it is highly recommended the SSN field is populated if it is known.
- Users will not be able to search for a patient using an invalid SSN.

## Search Status

- The **Search Status** will display for each participating partner.
- The **Refine Search** button will take you back to the patient search box for changes.
- Click on the down arrow to display the expanded view.

### Search Status

[Refine Search](#)

Select participant below and click on "View Document" link to view individual document (pop-up blockers must be disabled).

▼ Bon Secours VA - ↻ Searching for Patient

▼ Dept of Defense - ↻ Searching for Patient

▼ Veterans Affairs - ↻ Searching for Patient

- Click on **View Document** to view the document.

### Search Status

[Refine Search](#)

Select participant below and click on "View Document" link to view individual document (pop-up blockers must be disabled).

▲ Bon Secours VA - Ready
 

✔ Searching for Patient - Patient Found!

✔ Looking for Documents - Found 1 Document

✔ Fetching Documents - 1 of 1

Type	Status	
Continuity of Care Document from MedVirginia HIE	✔ ready	<a href="#">View Document</a>

▲ Dept of Defense - No Documents found for Date Range
 

✔ Searching for Patient - Patient Found!

✔ Looking for Documents - No Documents found for Date Range

▲ Veterans Affairs - Ready
 

✔ Searching for Patient - Patient Found!

✔ Looking for Documents - Found 16 Documents

✔ Fetching Documents - 16 of 16

Type	Status	
Department of Veterans Affairs Summarization of Episode Note	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs DISCHARGE SUMMARY	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs DISCHARGE SUMMARY	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs PRIMARY CARE H & P NOTE	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs RHEUMATOLOGY DIAGNOSTIC INTERVENTION PROCEDURE NOTE	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs RN REPORT	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs RN REPORT	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs ANESTHESIOLOGY REPORT	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs RN REPORT	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs ANESTHESIOLOGY REPORT	✔ ready	<a href="#">View Document</a>
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Department of Veterans Affairs RADIOLOGY REPORT	✔ ready	<a href="#">View Document</a>
Department of Veterans Affairs RADIOLOGY REPORT	✔ ready	<a href="#">View Document</a>



## Continuity of Care Document

- **Table of Contents**- Will include all clinical sections returned by a participant in the document. The data can be viewed by clicking on the hyperlink or scrolling down the Continuity Care Document.
- **Pop Up Blocker** – Pop up blocker must be disable to view the clinical documents.
- **Print Option** – Printing the CCD is available using the print option on your current browser.

### Continuity of Care Document

<b>Patient</b>	Chdrone Chdrzzztestpatient
<b>Date of birth</b>	March 3, 1960
<b>Sex</b>	Male
<b>Race</b>	WHITE OR CAUCASIAN
<b>Ethnicity</b>	NON-HISPANIC
<b>Contact info</b>	Primary Home: 1234 Howard St  LA JOLLA, CA 92038, US Tel: +17602225555
<b>Patient IDs</b>	E5586096 1.2.840.114350.1.13.197.2.5.737384.0
<b>Document Id</b>	1.2.840.114350.1.13.197.3.7.8.688883.4446
<b>Document Created:</b>	May 20, 2016, 13:12:20 -0400
<b>Performer (primary care physician)</b>	Patricia Cook
<b>Author</b>	Epic - Version 8.1
<b>Contact info</b>	
<b>Emergency contact</b>	Chdrone Chdrzzztestpatient
<b>Contact info</b>	1234 Howard St LA JOLLA, CA 92038, US Tel: +17602225555
<b>Document maintained by</b>	Bon Secours Health System - STG
<b>Contact info</b>	Richmond, VA 23227

### Table of Contents

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### Active Allergies and Adverse Reactions

Allergen	Noted Date	Severity	Reactions	Comments
Penicillins	03/24/2016		Hives	
Pollen, Micronized	04/13/2016	High	Hives, Rash	
Sulfa (Sulfonamide Antibiotics)	04/27/2016	Medium	Rash	

### Current Medications

Prescription	Sig.	Disp.	Refills	Start Date	End Date	Status
albuterol (PROVENTIL VENTOLIN) 2.5 mg /3 mL (0.083 %) nebulizer solution	by Nebulization route once.					Suspended
hydrochlorothiazide (HYDRODIURIL) 25 mg tablet	Take 25 mg by mouth daily.					Suspended
lisinopril (PRINIVIL, ZESTRIL) 5 mg tablet	Take 1 Tab by mouth daily. Indications: HYPERTENSION	30 Tab	0	03/24/2016		Suspended
amitriptyline (ELAVIL) 150 mg tablet	Take 0.5 Tabs by mouth nightly. Indications: DEPRESSION	30 Tab	0	04/01/2016		Suspended
ibuprofen (MOTRIN) 400 mg tablet	Take 400 mg by mouth every eight (8) hours.			05/26/2015	05/26/2019	Suspended
cholecalciferol (VITAMIN D3) 1,000 unit cap	Take 1,000 Units by mouth.					Suspended
ALPRAZolam (XANAX) 0.25 mg tablet	Take 0.25 mg by mouth nightly as needed.			11/13/2015		Suspended

### Active Problems

Problem	Noted Date
Arrhythmia	05/05/2016
Pleural effusion	04/27/2016
Pleurisy	03/29/2016
Essential hypertension	03/24/2016
Overview:	
Essential hypertension in good control with current medications.	
Lymphoma (HCC)	11/11/2015
Seizure disorder (HCC)	09/23/2015
Hypertension	09/23/2015
Asthma	

### Resolved Problems

Problem	Noted Date	Resolved Date
Psychosis	04/01/2016	04/10/2016
Severe single current episode of major depressive disorder (HCC)	04/01/2016	04/15/2016

### Most Recent Encounters

Date	Type	Specialty	Providers	Description
05/19/2016	Office Visit	Family Practice	Cook, Patricia T, MD	Hyperglycemia due to type 2 diabetes mellitus (HCC) (Primary Dx)
05/05/2016	Hospital Encounter	Cardiology	Orders, Immd, MD	Arrhythmia
04/27/2016 - 05/05/2016	Hospital Encounter	Surgery	Orders, Immd, MD	Pleural effusion
04/18/2016	Office Visit	Cardiology	Ambulatory, Rn, RN	
04/18/2016	Office Visit	Cardiology	Ambulatory, Rn, RN	
04/18/2016	Office Visit	Cardiology	Ambulatory, Rn, RN	
04/15/2016	Office Visit	Cardiology	Ambulatory, Rn, RN	
04/15/2016	Office Visit	Cardiology	Ambulatory, Rn, RN	
04/13/2016	Office Visit	Family Practice	Ambulatory, Rn, RN	
04/06/2016	Office Visit	Family Practice	Ambulatory, Rn, RN	
03/29/2016 - 03/31/2016	Hospital Encounter	Surgery	Orders, Immd, MD	Pleurisy
03/24/2016	Hospital Encounter	Emergency Medicine	Asap, Edmd, MD	Essential hypertension
03/24/2016	Office Visit	Family Practice	Cook, Patricia T, MD	HTN (hypertension), benign (Primary Dx); Mild intermittent asthma without complication
03/24/2016	Office Visit	Medicine	Jones, Sidney R III, MD	Mild intermittent asthma with acute exacerbation (Primary Dx)

### Immunizations

Name	Dates Previously Given	Next Due
Influenza Vaccine	10/22/2015	10/22/2016
Td	01/01/2012	01/01/2017

### Social History

Tobacco Use	Types	Packs/Day	Years Used	Date
Former Smoker		1	15	Quit: 01/01/2000
Smokeless Tobacco: Never Used				

Comments: Pt smoked filterless cigarettes

Alcohol Use	Drinks/Week	oz/Week	Comments
No	0 Standard drinks or equivalent	0.0	

### Last Filed Vital Signs

Vital Sign	Reading	Time Taken
Blood Pressure	144/88	05/19/2016 2:54 PM EDT
Pulse	90	05/19/2016 2:54 PM EDT
Temperature	37.1 °C (98.7 °F)	05/19/2016 2:54 PM EDT
Respiratory Rate	20	05/19/2016 2:54 PM EDT
Height	1.829 m (6')	05/19/2016 2:54 PM EDT
Weight	92.987 kg (205 lb)	05/19/2016 2:54 PM EDT
Body Mass Index	27.8	05/19/2016 2:54 PM EDT
Oxygen Saturation	99%	04/01/2016 10:18 AM EDT

### Plan of Care

Health Maintenance	Due Date	Last Done	Comments
Hepatitis C Screening	03/03/1960		
Fobt Q 1 Year Age 50-75	03/03/2010		
DTaP/Tdap/Td series (2 - Tdap)	01/29/2012	01/01/2012	
Influenza Age 9 to Adult	08/01/2016	10/22/2015	
Glaucoma Screening Q2y	03/03/2025		

### Procedures from Last 3 Months

- The patient is currently admitted. The information in this section might not be complete until the patient is discharged.

Procedure Name	Priority	Date/Time	Associated Diagnosis	Comments
THORACENTESIS PERCUTANEOUS	Routine	04/27/2016 4:14 PM EDT		Results for this procedure are in the results section.

### Results from Last 3 Months

- AMB POC HEMOGLOBIN A1C (05/19/2016 2:57 PM):

Component	Value	Range
Hemoglobin A1c (POC)	6.5	%
Specimen		
Blood		

- AMB POC GLUCOSE, QUANTITATIVE, BLOOD (05/19/2016 2:57 PM):

Component	Value	Range
Glucose POC	110	mg/dL
Specimen		
Body Fluid		

- THORACENTESIS PERCUTANEOUS (04/27/2016 4:14 PM):

Narrative
Immd Orders, MD 4/27/2016 4:14 PM
Pleural effusion present on the left. Thoracentesis performed with 200 cc cloudy yellow fluid removed. Patient tolerated procedure well.

- ELECTROCONVULSIVE THERAPY (04/01/2016 10:39 AM):

Narrative
Psychiatry Orders, MD 4/1/2016 10:39 AM
Procedure Note: Patient tolerated procedure well. Back to unit per stretcher.

### Insurance

Payer	Benefit Plan / Group	Subscriber ID	Type	Phone	Address
BLUE CROSS	VA HEALTHKEEPERS	1243432488	HMO		
Guarantor Name	Account Type	Relation to Patient	Date of Birth	Phone	Billing Address
CHDRZZZTESTPATIENT,CHDRONE	Personal/Family	Self	03/03/1960	Home: +17602225555	1234 Howard St  LA JOLLA, CA 92038

## Non-Continuity of Care Document

\*\*Consist of Discharge Summary, Progress Notes, Radiology, History and Physical, and etc. \*\*

- **Pop Up Blocker** – Pop up blocker must be disable to view the clinical documents.
- **Print Option** – Printing the documents is available using the print option on your current browser.

^ Veterans Affairs - Ready			
✓ Searching for Patient - Patient Found!			
✓ Looking for Documents - - Found 16 Documents			
✓ Fetching Documents - 16 of 16			
Type		Status	
Department of Veterans Affairs DISCHARGE SUMMARY	(c0666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs DISCHARGE SUMMARY	(c1666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs PRIMARY CARE H & P NOTE	(c2666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RHEUMATOLOGY DIAGNOSTIC INTERVENTION PROCEDURE NOTE	(c3666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RN REPORT	(c4666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RN REPORT	(c5666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs ANESTHESIOLOGY REPORT	(c6666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RN REPORT	(c7666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs ANESTHESIOLOGY REPORT	(c8666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs ANESTHESIOLOGY REPORT	(c9666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RADIOLOGY REPORT	(ca666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RADIOLOGY REPORT	(cb666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RADIOLOGY REPORT	(cc666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RADIOLOGY REPORT	(cd666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>
Department of Veterans Affairs RADIOLOGY REPORT	(ce666ea4-e633-e611-80c5-f0921c0571a4)	✓ ready	<a href="#">View Document</a>

- **Non-Continuity of Care Documents** with a hyperlink will be viewed as a PDF document that you can save or print.

Progress Note				
<b>Patient</b>	CHDRONE CHDRZZZTESTPATIENT			
<b>Date of birth</b>	March 3, 1960			
<b>Sex</b>	Male			
<b>Race</b>				
<b>Ethnicity</b>	Information not available			
<b>Contact info</b>	1234 HOWARD ST LA JOLLA, CA 92038, USA			
<b>Patient IDs</b>	1666000001 2.16.840.1.113883.3.42.10001.100001.12			
<b>Document Id</b>	cfd5c693-8ba6-04bb-1779-8d017ed6af1e 2.16.840.1.113883.3.42.126.100001.26			
<b>Results</b>				
<b>Category</b>	<b>Start Date</b>	<b>End Date</b>	<b>Result Name</b>	<b>Report</b>
Clinical Notes	2016-05-18 20:12:40.0	2016-05-18 20:12:40.0	Progress Note	<a href="#">Download attached document</a>

## Clinical Sections Definitions

**\*\*Please note that not all Clinical Sections will be populated in the patients chart. \*\***

- **Allergies:** This section lists and describes any medication allergies, adverse reactions, idiosyncratic reactions, anaphylaxis/anaphylactoid reactions to food items, and metabolic variations or adverse reactions/allergies to other substances (such as latex, iodine, tape adhesives) used to assure the safety of health care delivery.
- **Demographics:** This section contains the patient information such as name, address, ssn, gender, phone numbers that the selected participant **has on file**.
- **Encounters:** This section lists and describes any healthcare encounters pertinent to the patient's current health status or historical health history.
- **Family History:** This section contains data defining the patient's genetic relatives in terms of possible or relevant health risk factors that have a potential impact on the patient's healthcare risk profile.
- **Functional Status:** The Functional Status section describes the patient's physical state, status of functioning, and environmental status at the time the document was created.
- **Immunizations:** The Immunizations section defines a patient's current immunization status and pertinent immunization history.
- **Medical Equipment:** The Medical Equipment section defines a patient's implanted and external medical devices and equipment that their health status depends on, as well as any pertinent equipment or device history.
- **Medications:** The Medications section defines a patient's current medications and pertinent medication history.
- **Payers:** The Payers section contains data on the patient's payers, whether a 'third party' insurance, self-pay, other payer or guarantor, or some combination of payers.
- **Plan of Care:** The Plan of Care section contains data that defines pending orders, interventions, encounters, services, and procedures for the patient.
- **Problems:** This section lists and describes all relevant clinical problems at the time the document is generated.
- **Procedures:** This section defines all interventional, surgical, diagnostic, or therapeutic procedures or treatments pertinent to the patient historically at the time the document is generated.
- **Providers:** This section contains the care providers for all selected participants.
- **Results:** The Results section contains the results of observations generated by laboratories, imaging procedures, and other procedures. The scope includes observations such as hematology, chemistry, serology, virology, toxicology, microbiology, plain x-ray, ultrasound, CT, MRI, angiography, echocardiography, nuclear medicine, pathology, and procedure observations.
- **Social History:** This section contains data defining the patient's occupational, personal (e.g. lifestyle), social, and environmental history and health risk factors, as well as administrative data such as marital status, race, ethnicity and religious affiliation.
- **Supporting Participants:** This section contains information about the person that has a relationship with the patient.
- **Vitals Signs:** The Vital Signs section contains relevant vital signs for the context and use case of the document type, such as blood pressure, heart rate, respiratory rate, height, weight, body mass index, head circumference, and pulse oximetry.rt

## Support



### **ConnectVirginia Production Support:**

Hours: M-F 7:30am-4:30pm

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